Montage Group Warranty

Quality workmanship backed by a warranty you can rely on.

Your kitchen or cabinetry from Montage Group is built for everyday use and long-term durability. Our team takes care in both manufacturing and installation, and we support that work with a **10-Year Workmanship and Installation Warranty**.

10-Year Workmanship & Installation Warranty

Montage Group provides a warranty covering the quality of our manufacturing and installation for **10 years from the date of installation**.

If a problem occurs that is directly related to the way the cabinetry was manufactured or installed by our team, we will repair or correct the issue at no charge.

This warranty sits alongside your rights under the **Consumer Guarantees Act 1993**.

What This Warranty Covers

This warranty applies to issues resulting from the workmanship or installation carried out by Montage Group, including:

- Cabinet construction and assembly completed by Montage Group
- Installation carried out by Montage Group staff or approved installers
- Structural faults caused by manufacturing or installation errors

If a defect occurs due to these factors during the warranty period, Montage Group will assess the issue and arrange repair or replacement where required.

What Is Not Covered

The following situations are not covered by this warranty (including but not limited to):

- Normal wear and ageing over time
- Damage caused by misuse, neglect, or incorrect care
- Chips, cracks, or impact damage to benchtops
- Exposure to excessive moisture or mineral build-up from water
- Steam damage, such as opening dishwashers mid-cycle
- Sinks that have not been correctly earthed where required
- Repairs, modifications, or adjustments carried out by parties other than Montage Group
- Use of abrasive cleaners, chemicals, or solvents
- Damage caused by fire, flooding, natural events, or circumstances outside our control
- Movement, cracking, separation, or gaps caused by the natural settlement or movement of the building or its structure.
- Minor adjustments resulting from normal use, including changes to door or drawer alignment, drawer front gaps, hinge settings, or soft-close operation that occur over time due to regular use, loading, or seasonal movement.
- Any indirect or consequential loss resulting from a fault

Please note that product defects relating to supplied items are covered by the **manufacturer's warranty**, which operates separately from the Montage Group workmanship warranty.

Ongoing Adjustments

Like most cabinetry, your kitchen may require occasional adjustments throughout its life as the building settles and components naturally move with regular use. These adjustments are considered routine maintenance rather than a warranty claim.

If your doors or drawers require realignment, Montage Group can arrange a service appointment (labour and travel charges apply). Alternatively, many adjustments can be carried out yourself using the guides available on the Blum website.

Supplier and Manufacturer Warranties

Many items supplied as part of your project are manufactured by third-party suppliers. These products are covered by their own warranties rather than the Montage Group workmanship warranty.
Examples include:

- **Benchtops** – Manufacturer warranties commonly range between **2-10 years**, depending on the material used.
- **Cabinet hinges and drawer runners** – Often covered by a **limited lifetime (10 years) manufacturer warranty**.
- **Accessories** – Handles, storage systems, bins, lighting, and other fittings are covered by the accessory manufacturer. (Note: bin runners fall into this category rather than the drawer runner warranty.)
- **Sinks** – Covered by the sink manufacturer's warranty. Some models require electrical earthing, which must be arranged by the property owner through a qualified electrician. Damage caused by water scale, scratching, or misuse is not covered under the Montage Group warranty.

You can find links to a wide range of manufacturers, materials and accessories on our website for more information please visit https://montagekitchens.co.nz/warranty/

Please note there may be costs to remedy a warranty issue that relates to a supplier/product. Often their warranty condition covers the replacement of parts, but may not necessarily cover the cost to remanufacture or install parts.

Care and Maintenance

Regular care will help keep your kitchen or cabinetry performing well for many years.
For guidance on cleaning products, moisture control, and general maintenance, please refer to the **Care & Maintenance information** on our website – or from the manufacturers website.

Ownership and Transfer

This warranty applies to the **original purchaser** of the cabinetry installation and does not transfer automatically if the property is sold.

Individual product warranties from suppliers may have their own rules regarding transferability.

Warranty Enquiries

If you have a question about your warranty, maintenance advice, or need assistance with your kitchen or cabinetry, please contact:
Montage Group
Email: office@montagegroup.co.nz